

ROLE DESCRIPTION

Job Title:	Infrastructure Analyst	Role Holder:	
ReportingLine(s):	IT Infrastructure Manager	Base Location:	London

Purpose

The primary purpose of this role is to build and operate infrastructure capabilities that support business application services for the Lancashire Group companies world-wide.

Specific Responsibilities

- Build, manage and maintain reliable, secure, and cost-efficient IT infrastructure across supported environments.
- Vulnerability management of infrastructure components and operating systems.
- Responsible for the provisioning, deployment, configuration, Maintenance, and administration of hardware and software.
- Responsible for quarterly vulnerability assessment testing and annual penetration testing, lead remediation and actions\ project
- Work closely with architecture teams to Identify and define management and monitoring regimes to ensure delivered capabilities operate effectively.
- Proactively identify and manage risk via the formal Risk Management processes.
- Maintain effective Asset Management and license compliance as required.
- Ensure all services are appropriately documented.
- Plays a key role in operational Data Centre and Cloud projects to ensure they are planned, resourced and delivered to meet corporate objectives.
- Maximise performance by monitoring, troubleshooting network problems and outages, scheduling upgrades including service packs, patches, hot fixes and security configurations.
- Reviewing system changes for security implications and recommending improvements.
- Liaise with 3rd party vendors and other IT personnel for problem resolution.

Specific Skills & Experience

- Strong technical knowledge hybrid cloud infrastructure technologies such as Azure & vSphere.
- Hands-on experience and knowledge implementing, configuring, integrating Microsoft based technologies.
- Excellent communication and presentational skills, confident and methodical approach, and able to work within a team environment.
- Ability to take a structured approach to Problem resolution and ensure that the most appropriate actions are taken to resolve problems as they occur.

- Autonomy - Works under broad direction. Work is often self-initiated. Is fully responsible for meeting allocated technical and/or project/supervisory objectives. Establishes Milestones and has a significant role in the assignment of tasks and/or responsibilities.
- Influence - Influences organisation, customers, suppliers, partners and peers on the contribution of own specialism. Builds appropriate and effective business relationships. Makes decisions which impact the success of assigned work i.e. results, deadlines and budget. Has significant influence over the allocation and management of resources appropriate to given assignments.
- Complexity - Performs an extensive range and variety of complex technical and/or professional work activities. Undertakes work which requires the application of fundamental principles in a wide and often unpredictable range of contexts. Understands the relationship between own specialism and the wider customer/organisational requirements.
- Business Skills - Advises on available standards, methods, tools and applications relevant to own specialism and can make appropriate choices from alternatives. Analyses, designs, plans, executes and evaluates work to time, cost and quality targets. Assesses and evaluates risk. Communicates effectively, both formally and informally. Demonstrates leadership

Lancashire Values

- Leadership, exhibiting passion and commitment in all aspects of Lancashire life and inspiring others to do the same, we are
- Aspirational, aspiring to deliver a superior service for our clients, ourselves and our business partners, we are
- Nimble in our decisions, actions and business processes, we are
- Collaborative, valuing teamwork and a diversity of skills and experience and sharing in our success, and we are
- Straightforward in conducting our business in an accountable, open, honest and sustainable way.