

**ROLE DESCRIPTION**

Job title	Claims Adjuster Energy, Power & Construction	Role Holder:	
Reporting Lines:	Dean Watson	Location:	London

**1. Purpose**

The primary purpose of the role is to provide an efficient and effective claims service for our clients, by responding to each claim notified in a proactive manner in order to return our clients to their pre-loss condition as expeditiously as possible.

**2. Specific Responsibilities**

- The accurate and timely investigation, administration, quantification, negotiation and settlement of any potential exposures notified to Lancashire Group subsidiaries within pre-agreed authorities and service targets.
- Maintain primary responsibility for caseload of attritional, large and complex losses on insurance, reinsurance and delegated business, with referral where required.
- Develop and maintain relationships with underwriting, exposure management, actuarial, finance as well as within the claims function colleagues.
- Develop and maintain relationships with brokers, peers and service providers within the market as an ongoing concern.
- Report reasonably foreseen matters within the EP&C claims arena that may affect the reputation or financial position of the firm, immediately to EPC Claims Manager.
- Perform case reserve reviews as required and report any claim trends identified.
- Maintain accurate records for auditing purposes and preparing reports as necessary.
- Advise Underwriters in respect of any requisite policy language evolution.
- Participate in catastrophe response as required and ensure any regulatory reporting timeframes are adhered to.
- Ad hoc duties as required.

### 3. Essential Skills & Requirements

- Up to 5 years' experience in a similar role preferable but not essential.
- Sound understanding of basic claim principles.
- Accuracy and attention to detail with high standards.
- Excellent written and verbal communications skills, and interpersonal skills.
- Excellent IT skills including MS Office, Word and Excel skills.
- Working knowledge of ECF2 & changes brought about by blueprint 2 preferable but not essential
- Ensure knowledge is kept up-to-date with current insurance issues and legal developments

### 4. Lancashire Values

- **L**eadership, exhibiting passion and commitment in all aspects of Lancashire life and inspiring others to do the same, we are..
- **A**spirational, aspiring to deliver a superior service for our clients, ourselves and our business partners, we are..
- **N**imble in our decisions, actions and business processes, we are..
- **C**ollaborative, valuing teamwork and a diversity of skills and experience and sharing in our success, and we are..
- **S**traightforward in conducting our business in an accountable, open, honest and sustainable way.